



Persona
collection

GREENPANEL[®] — Wood Floors —

Warranty & Installation Guide



Perma Click
Interlocking System



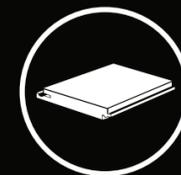
Scratch
Resistant



Water
Resistant



Hygienic & Easy
to Maintain



100% HDF
Base Core



Prima
collection

GREENPANEL WOOD FLOORS WARRANTY & INSTALLATION GUIDE

Greenpanel Wood Floors is a high quality product manufactured by Greenpanel Industries Limited. Our quality standards are backed by extensive warranty coverage. Greenpanel Wood Floors is designed to provide many years of resistance to foot traffic friction without showing signs of significant wear and tear. This is under the conditions provided that no abrasive substances (salt, sand and glass) have been present on the surface, the floor has been installed according to Greenpanel Industries Limited guidelines and the floor has been regularly maintained according to the manufacturer's instructions. See maintenance and preservation guidelines.

LAMINATE FLOORING

On fulfilment of the below conditions, Greenpanel Industries Limited grants the following warranty on its Greenpanel Wood Floors:

- Prima collection - 10 years
- Persona collection - 15 years

The Warranty covers the following:

Stain Resistance : Greenpanel Wood Floors is resistant to normal household stains on the decorative surface. The floor will not stain due to spills from beverages, when removed and cleaned promptly and properly.

Fade Resistance : Greenpanel Wood Floors is resistant to fading from exposure to indirect sunlight or normal artificial light with the exception of natural ageing.

Wear Resistance : With respect to claims on surface wear-through, an area on the floor panel is considered worn out only if the surface wear is readily visible (ie. approximately 9.7 square cm) and the decorative layer has been exhausted until the core material is visible. Claims for surface wear-through are unacceptable if the surface wear-through occurs at the edges/joints of the panel. Gloss reduction is not considered to be surface worn-through.

General warranty conditions

The warranty does not cover damage due to transportation, storage, installation, extreme indoor conditions (excessive dryness or humidity), pets, insects, water, negligence, or any other similar cause. The warranty covers only defective products exceeding 5% in m2 of the total quantity purchased by the customer (excluding losses resulting from cutting boards during installation).

Obligations by Greenpanel Industries Limited

Under the terms of this warranty, the responsibility of the manufacturer, Greenpanel Industries Limited, is limited to any of the following measures, at Greenpanel's sole discretion and without any other form of compensation:

- Supply the material necessary to replace the defective boards
- Pay compensation equivalent to the purchase cost of the defective boards

For complete information on warranty please visit website www.gpwoodfloors.com

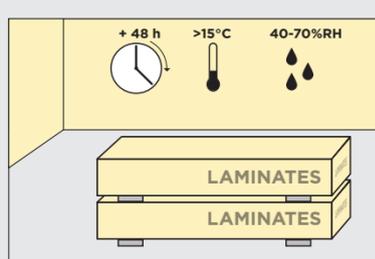
Installation And Maintenance Guide

Site Evaluation

- Greenpanel Wood Floors is for indoor use only. Do not install on any floor with floor drain.
- Greenpanel Wood Floors needs a clean and flat surface.
- Check the room and walls for water seepage.

Acclimatization

- Keep the unopened boxes for 48 hours in the room where they would be installed.
- Stack them together leaving space to allow air circulation.



Surface preparation and moisture control

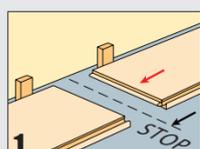
- Check levelling of the sub floor using a leveller.
- Maximum distance between two high points and intermedium low point should not exceed 5mm in a 3 m radius.
- Plane down the high spots using a grinder and flatten all the low spots using putty or cement.
- Do moisture test of the surface, recommended moisture content for concrete subfloor is less or equal to 12% RH%.
- Clear the sub floor surface of all dirt, particles and debris.

Underlayment

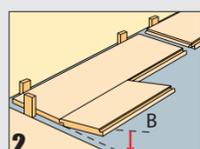
- On a levelled subfloor lay Greenpanel underlay that consists of a vapour barrier PE foil and 3mm foam.
- Fix the foam layer on joints using a tape.

Installation

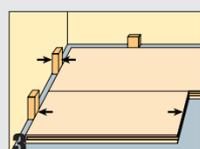
- It is recommended to install the planks parallel to the long side of the room and preferably to the incoming sunlight.
- Use spacers to keep a minimum distance of 10 to 12mm from the wall.
- PermaClick™ the glue-less interlocking technology, will help in a fast and easy installation.
- Distance between the connection joint of the laminate following on the first line and that of the second line should not be less than 10cms.
- The last piece of the panel should not be less than 10cms.
- Last row installation - measure and cut the plank accordingly to fit in the last row. Use a pull bar to lock the last row where it is difficult to snap the plank due to lack of space.



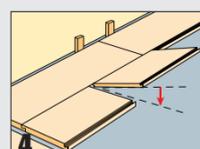
1 Place floor boards close together



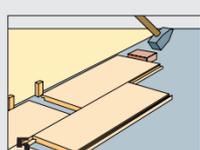
2 Rotate a half floor board into place



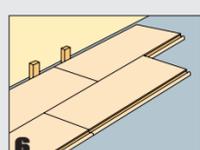
3 Pay attention to the spacing



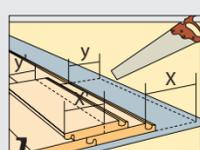
4 Connect floor boards longitudinally



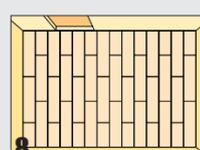
5 Connect end joints



6 Continue, forming staggered rows



7 Fit the last row



8 Finished

Expansion

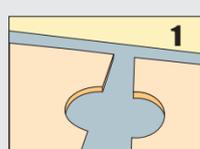
- Expansion space of 10mm around all corners is mandatory and failure of this might result in buckling of the floor.
- For large rooms leave expansion space of 10mm after every 10m and cover it using a T-Profile.

Door space

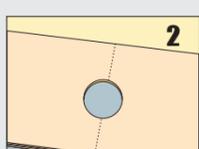
- It's easier and recommended to cut the door frame than to cut the flooring to match the moulding irregular shape.
- Cut the door frame 1mm more than the thickness of the plank.
- Leave 10mm space for expansion.

Placement around fixed objects

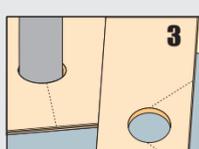
- For any fixed object on the floor, simply cut the plank as per the desired size and place it accordingly.
- The cut made to accommodate the fixed object will be 10mm more than the size which will leave room for expansion.
- For shorter edge, cut straight across the hole and for longer edge cut two 45° cuts away from the hole, leaving a triangular piece. The extra pieces can be placed and stuck with glue.
- Once fixed, fill the extra space using a sealant.



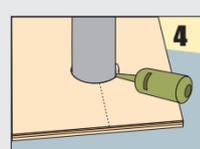
1 Cut the planks accordingly



2 Accomodate the fixed object

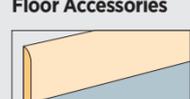


3 Cut across the hole leaving a triangular piece



4 Use a sealant to fill the extra space

Floor Accessories



SKIRTING

Provides finish to the floors by cladding the lower part of the adjoining walls.



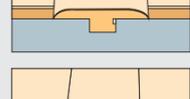
STAIR NOSE

Covers the open edges of the floor planks and provides a seamless transition between the horizontal and vertical sections of the staircase.



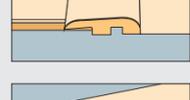
T-PROFILE

Connects two sections of the floor at the same height.



REDUCER

Provides a smooth transition from the floor to a lower surface such as tiled floor or carpet.



BEADING

Creates a border between the floor and adjoining walls. Can be used as an alternate to skirting where skirting or beading is not used.

Maintenance and preservation

- Use a dust mop or vacuum cleaner to remove dirt and dust. Remove without delay all abrasive substances (sand, slivers of glass, crystal and cuttings) that could scratch the finish.
- Water is one of wood's worst enemies. Never use large amounts of water to clean the floors, and never use a saturated mop. Wipe up spilled water, liquids, or detergents before they are absorbed by the wood fibers.
- Deep clean your floor by using well known prefinished flooring maintenance kit. To avoid damaging the floor, test a small area of the floor before cleaning the full floor. Note that only small amounts of liquid are needed. Too much liquids may destroy the floor. Cleaning the surface once a month is a minimum maintenance requirement.
- Never use wax, household detergents, or oil-based soap on the floor. These products may discolor and damage the finish and leave a greasy film, making the floor slippery and difficult to maintain afterwards.
- Maintain relative humidity between 40% to 55% and a temperature of approximately 20° Celsius (68°F) in the room where the flooring is installed. This will preserve the internal humidity of the wood and thus its dimensional stability.
- Glue felt pads to the legs of furniture and chairs to avoid scratching flooring when objects are moved. Periodically examine the glue pads for wear and replace when needed.
- Avoid rolling chairs with casters on the finished surface. Put them on rugs or plexiglass chair mats.
- Heavy horizontal loads on the floor might give impact or indentation marks. At horizontal loading, the impact area and the natural hardness of the wood species determines whether there will be indentation marks. Take notice on heavy horizontal loads and in case there is a risk of indentation marks, protect the floor with floor felt pads.
- Place walk-off area rugs or mats outside and inside any exterior doorway to collect small bits of sand and gravel that may be tracked into your home.